AFTER SALES SERVICE Platinum specific marking



The Milwaukee service offers the possibilities to mark each tool covered with two types of labels. A label with a QR code also linked to the SAP code and serial number of the tool. The QR code allows the user to get information regarding the start and end dates of the warranty service when reading the label with an app on a smartphone.

QR code:



The label designed by the customer to get his own information onto the tool (fleet number, location etc.). For instance:

Customer label:

TEAM 12 AIRPORT

Both labels are placed on the tool, on the carrying case and, if needed, on the chargers and batteries. A third label is applied to the carrying case, in order to provide the contact details of the SBU team who will support the customer when using Milwaukee. This third label is country specific. For instance, for France it is:

Service label:



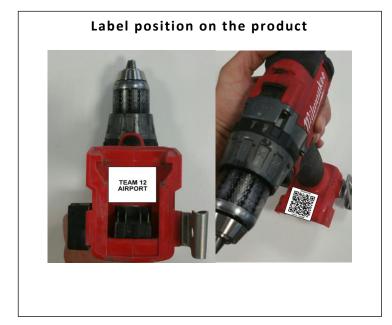
This document is to describe the suitable placing these labels on the product and on the case.

Many complaints arrived regarding the quality of the labels after excessive usage and in general the route cause was always the label's wrong placement on the product. Here we describe where the label must be placed.





Suitable position of the labels













Geeignete Position der Etiketten









AFTER SALES SERVICE Platinum specific marking



Example:

In the pictures "QR" represents the <u>QR code</u>, "Test" represents the <u>Customer label</u>, "Bagage controlé" represents the <u>Service label</u>.







