





80V Zero Turn Mower Troubleshooting Guide





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THIS MATERIAL IS INTENDED ONLY FOR TECHNICIANS TRAINED IN ELECTRICITY!

Technicians should wear personal protective equipment, such as rubber gloves, safety glasses, and hearing protection.

Dangerous voltages /currents are present.

EXERCISE CAUTION AT ALL TIMES!

This guide assumes knowledge of basic electrical equipment such as a DMM (Digital Multi Meter) to measure voltage, current, resistance, continuity, and diodes.



Using this Document

- Any <u>blue</u> text can be clicked on to jump directly to the page of that topic. (This document is also printer-friendly, so you can have it in front of you while servicing the mower.) If you print this document, we recommend printing it in *landscape mode* and in color
- A <u>Block Diagram</u> shows the general flow to visualize how the mower is connected and a chart shows general symptoms/solutions for repairs.
- <u>Electronics tips</u>, <u>Terminology</u>, and <u>Using a Digital Multi-Meter (DMM)</u> are included for the technician familiar only with gas machines.



ZTR Mower Overview

The RYOBI ZTR is completely electrical, consisting of <u>4</u> (30" & 42" models) or <u>5</u> (54" model) brushless motors (one for each blade and one for each rear wheel) and a controller for each motor.



RYRM8010 30" ZTR Mower

4 Brushless Motors (2) Drive – (2) Deck



RYRM8021 42" ZTR Mower

4 Brushless Motors (2) Drive – (2) Deck



RYRM8034 54" ZTR Mower

5 Brushless Motors (2) Drive – (3) Deck



OP801720 80v 10Ah Battery



OP4012A1 40v 12Ah Battery



OP80RM 80v Super Charger



Brushless Motors Overview

Brushless motors operate quite differently than brushed motors with which you may be used to working. (e.g., a starter motor).

A *brushed* motor, like the one pictured to the right, can be quickly tested by applying voltage to the two terminals.



Brushed Motor Example



Brushless motors can be recognized by <u>3</u> wires. These 3 wires require a *controller* to operate them and to "fire" these 3 phases in a precise fashion, like spark plugs firing a 3-cylinder gas motor.

Applying a voltage directly to these phases will cause damage.



Digital Multimeter (DMM)

A DMM is a standard diagnostic tool that serves as a voltmeter, ammeter, and ohmmeter. We use this tool for various tests throughout this guide.



VOLTAGE is potential energy. For the purposes of this guide, we only deal with DC voltage, so make sure your DMM is set to the appropriate symbol.

When measuring **DC Voltage**, touch the **BLACK**probe to the ground and
touch to the **RED** probe to
voltage being measured.



RESISTANCE is the opposition to flow of current. We will use resistance when measuring the continuity of a wire or connection for breaks.



A **DIODE** is a device that allows current to flow in only one direction and blocks flow in the other direction. This mode is used to test diodes.

When measuring **Resistance**, **Continuity**, or a **Diode**, touch the **BLACK** probe to one point and touch to the **RED** probe to the other point.



Please note
where the RED
and BLACK test
leads are
plugged in on
the picture to
the right.

80v ZTR Troubleshooting Guide

COMPONENT LOCATIONS



Component Locations





Component Locations





Batteries Locations

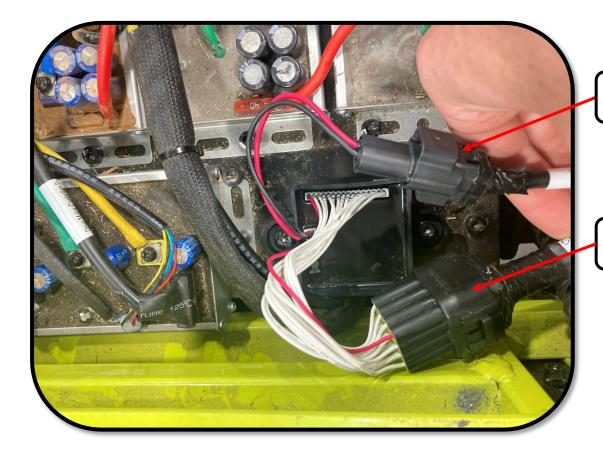
RYRM8010 30" ZTR Mower



RYRM8021 42" ZTR Mower RYRM8034 54" ZTR Mower



TIC Connections



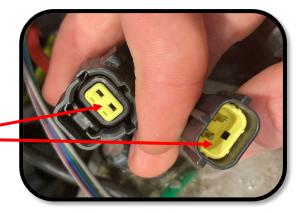
Pre-Charge Line

The TIC has 2 connections to the mower.

Main TIC Connector

HELPFUL TIP

There are 2 yellow tabs in the Pre-Charge Line Connectors. These can fall out during repair. Make sure they are reinserted correctly if they do fall out.

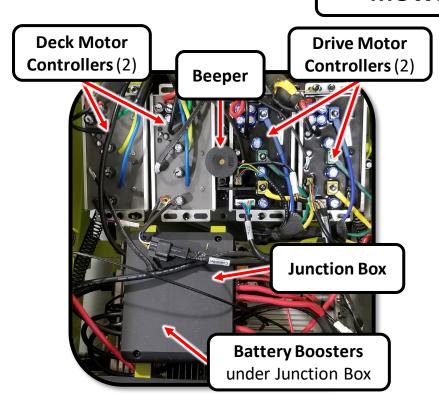


Control Panel

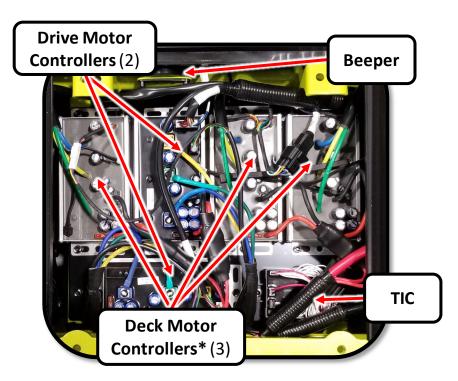


Controller Locations

MOWER FRONT



RYRM8010 30" ZTR Mower



RYRM8021 42" ZTR Mower RYRM8034 54" ZTR Mower

*NOTE

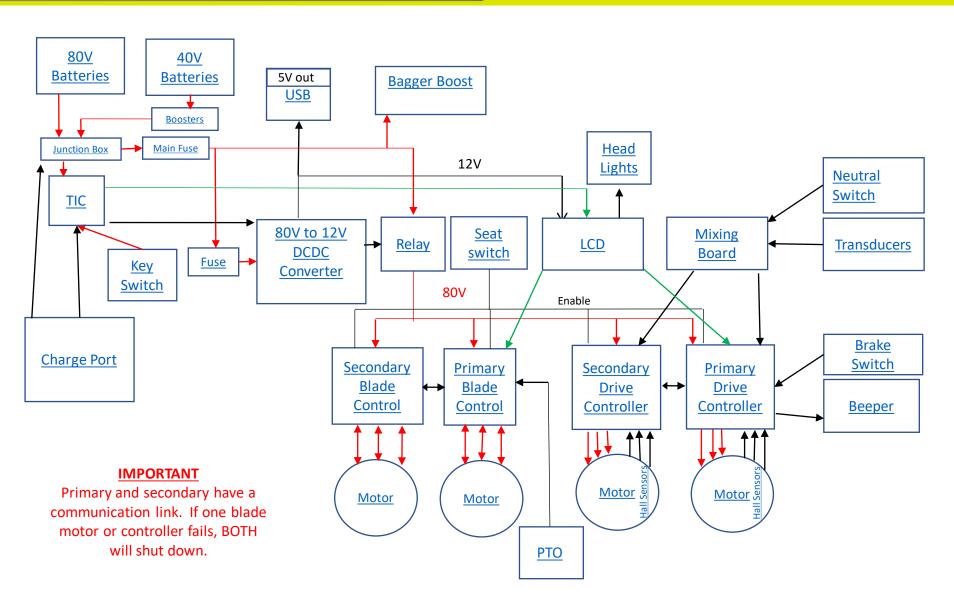
The RYRM8021 has (2) Deck Motor Controllers, not (3)

80v ZTR Troubleshooting Guide

DIAGRAMS

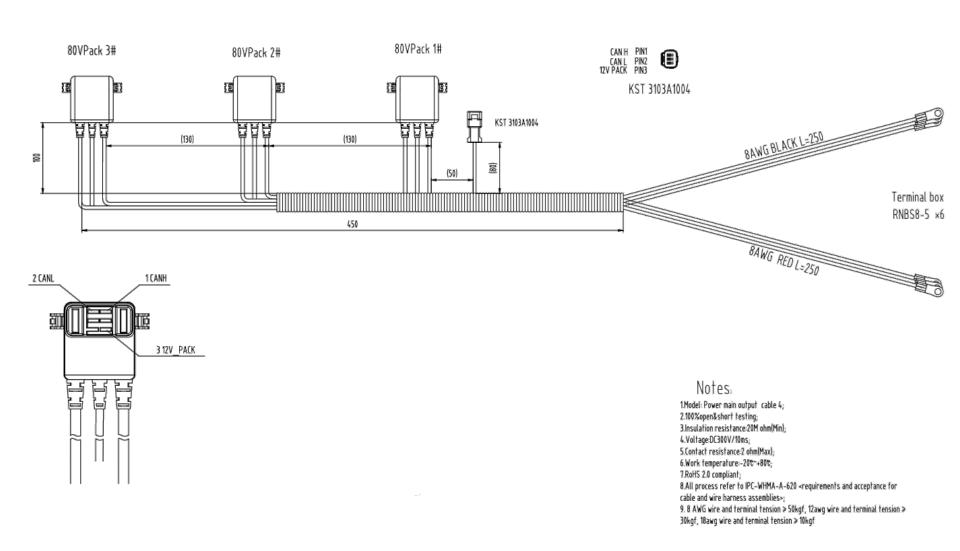


Block Diagram: Control Flow



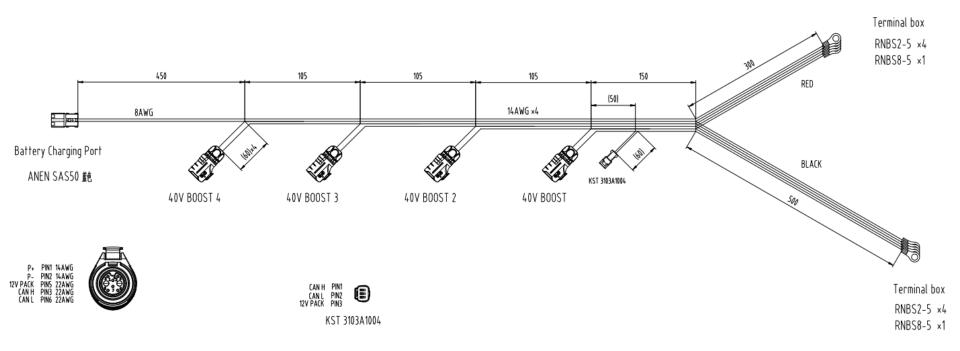


Battery Power Wiring Harness



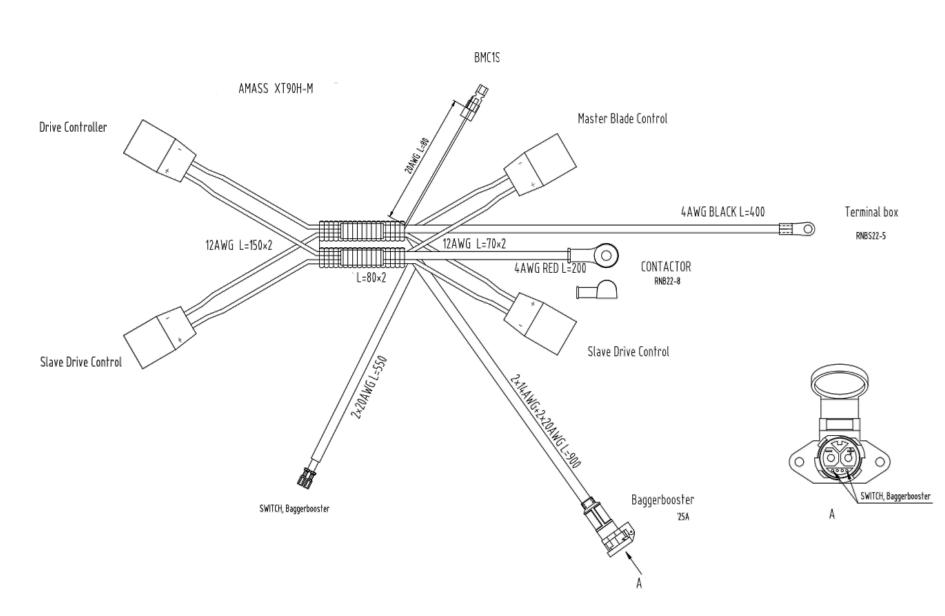


Booster Wiring Harness

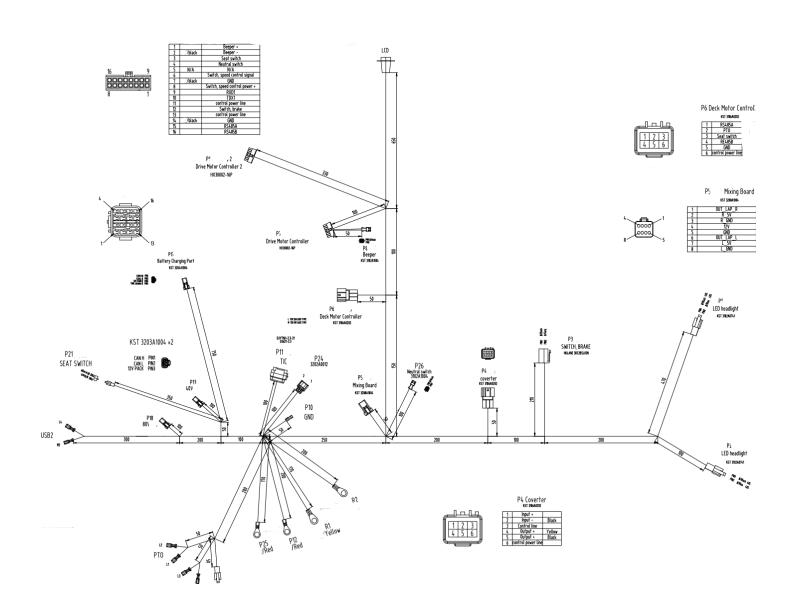




Controller Power Wiring Harness







80v ZTR Troubleshooting Guide

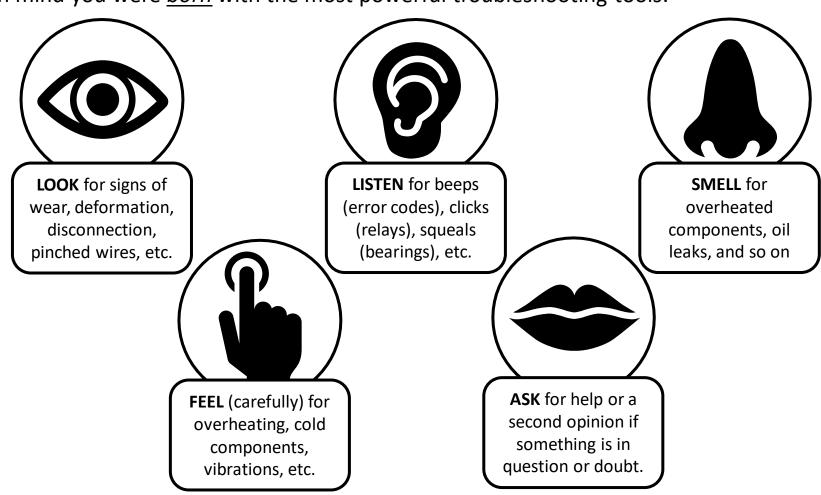
TROUBLESHOOTING



Troubleshooting: Introduction

A service person who has spent many years working on gas mowers may feel uneasy when working on the new generation of electric mower. If this sounds like you, fear not, you're not alone. This section is for you.

Keep in mind you were born with the most powerful troubleshooting tools:





Pre-Repair/Post-Repair Checklist

- 1. Set Parking Brake & jack rear tires approx. 2" off the ground & support securely w/ jack stands.
- 2. Sit on mower to trigger the **Seat Switch**.
- 3. Release the **Parking Brake**.
- 4. Turn **Main Power Key** to the ON position.
- 5. The **LCD Screen** should display the RYOBI logo followed by the user interface.
- 6. Pull up on the **Joystick** to unlock it.
- 7. Push **Joystick** fully forward and hold. Rear wheels should rotate forward.
- 8. Pull **Joystick** rearward. Wheels should rotate in reverse.
- 9. Pull **PTO** knob up. The **Blade Motors** should run.
- 10. Push the **PTO** knob down and ensure **Blade Motors** stop.
- 11. Press **Drive Speed** button. The **Drive Speed** should change between high, medium, and low.
- 12. Press Blade Speed button. The Blade Speed should change between high, medium, and low.
- 13. Press Headlights button. Button should light and both Headlights should come on.
- 14. Check that **USB** has power by verifying blue indicator light is on.
- 15. Remove yourself from mower seat. Beeping should begin after 1 minute or less.
- 16. Connect **Charger** and verify charging indication is working with the **LCD** displaying charging.
- 17. Sit on mower to trigger the **Seat Switch**.
- 18. Attempt to start mower and drive away with **Charger** connected. This should not be possible.



Troubleshooting: Basics

- Follow the <u>Block Diagram</u> on the previous page.
- CHECK FOR LOOSE AND/OR BAD CONNECTIONS.
- Test the easiest components first, such as Power, Key Switch, DC-DC Converter, etc.
- Mower should be fully charged, if possible.
- BEFORE disassembly:
 - Attempt to power on the mower.
 - Click here if the mower won't turn on.
 - Attempt to drive the mower.
 - Click here if the mower won't drive.
 - Check if the USB Indicator and Headlights are functional.
 - This tests the 80V-12V converter.
- Remove <u>Control Panel</u> cover.
 - Test Key Switch.
 - Check all other connections while panel is removed.



Troubleshooting: Detailed

Use the **block diagram** as a guide.

Also refer to the beep diagnostic code chart.

- 1. Test Charger by plugging it into the Charging Port on the mower and checking if batteries charge.
 - a. If necessary, further test the Charger and Charging Port. Replace if needed.
- 2. Test the Key Switch by turning the key. It should have a tactile "click" when turned on or off. Replace if needed.
 - a. When you turn the mower on, you should hear an audible "click" from the Main Relay. If not, test and replace as necessary.
- 3. Check the Main Fuse.
 - a. If blown, check for signs of a short circuit before replacing.
- 4. Check the LCD Display to ensure it activates when the mower is turned on.
 - a. If the LCD Display doesn't activate, check the LCD connections. Replace if necessary.
- 5. Check if the mower will drive. If not, check the following, in order, testing drive function after each step:
 - a. Make sure the Seat Switch is functional and activated. Replace if necessary.
 - b. Test the iDRIVE System. Replace if necessary.
 - c. Test the Brake Switch. Replace if necessary.
 - d. Test the Drive Motor Controllers. Replace if necessary.
 - e. Test the Drive Motors and Hall Sensors. Replace if necessary.
- 6. Check if the blades engage. If not, turn off blades and check the following, in order, testing function after each step:
 - a. Make sure the Seat Switch is functional and activated. Replace if necessary.
 - b. Test the Deck Motors. Replace if necessary.
 - c. Test the Deck Motor Controllers. Replace as a set if either is found bad.
- 7. Press Headlights button. If headlights don't work, check the following, in order, testing function after each step:
 - a. Test Headlights. Replace if necessary.
 - b. Check LCD Display connections. Replace LCD Display if necessary.



No Power to Mower

(Main Relay doesn't click)

• LIKELY CAUSES: 80v Batteries; TIC

- Testing Steps: (check function after each step)
 - 1. Turn mower off
 - 2. Unplug all 80v Batteries
 - 3. Insert (1) battery and attempt to turn mower on
 - 4. Repeat step 3. with each battery to test each battery
 - a. Replace any batteries found non-functional
 - 5. Replace the TIC
 - Replace DC-DC Convertor
 - 7. Visually inspect wiring for any obvious loose connections
 - 8. Check fuses for continuity
 - a. 100A fuse is located in Junction Box
 - b. 4A fuse is located next to DC-DC Convertor



Mower Drive Non-Functional

• LIKELY CAUSES: Mixing Board; Drive Motor Controller(s) (Mower will turn on)

(Especially if mower beeps every once every two seconds when trying to drive)

Testing Steps: (check function after each step)

1. Ensure connections around Mixing Board are secure

- 2. Replace Mixing Board
- 3. Replace iDRIVE System
- 4. Replace Primary Drive Motor Controller
- 5. Replace Secondary Drive Motor Controller

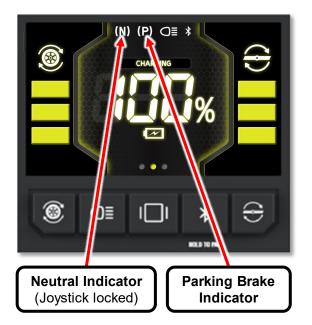




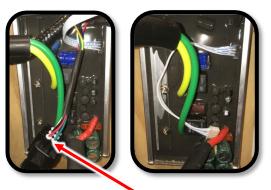


Park / Neutral Light Malfunction

- LIKELY CAUSES: Drive Motor Controller
- Testing Steps: (check function after each step)
 - 1. Ensure connections and wiring are secure
 - a. Check Brake Switch connection
 - b. Check **Neutral Switch** connection
 - c. Check **LCD Panel** connection
 - 2. Replace **Primary Drive Controller**
 - 3. Replace **Secondary Drive Controller**







Primary Deck Motor
Controller has the large square connector.



Checking Fuses

Testing Main Fuse (100A 70v)

IMPORTANT: If fuse is blown, find source of problem before replacing the fuse.

- Testing Steps:
 - 1. Disconnect ALL batteries
 - 2. Open Junction Box to access the Main Fuse
 - Set **DMM** to **Resistance**
 - 4. Test for **continuity** at the points indicated

Main Fuse Testing Points



Ensure the nuts are tight, but not overtight, as this can twist and break the fuse.

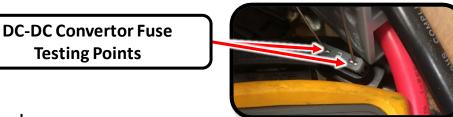
If fuse is blown, replace **ONLY** with the same physical size, Amperage, and Voltage.

Testing DC-DC Convertor Fuse (4A Automotive)

IMPORTANT: If fuse is blown, find source of problem before replacing the fuse.

- Testing Steps:
 - 1. Remove rubber cap
 - Set **DMM** to **Resistance**
 - 3. Test for continuity at the points indicated

If fuse is blown, replace **ONLY** with a 4A Automotive-type fuse.





DC-DC Convertor / Headlights

Testing DC-DC Convertor

- Testing Steps:
 - 1. Power mower on
 - Set **DMM** to **DC Volts**
 - 3. Check for ~80v between the RED and BLACK wires
 - Check for ~12v between the BLUE and YELLOW wires



Testing Headlight Assembly

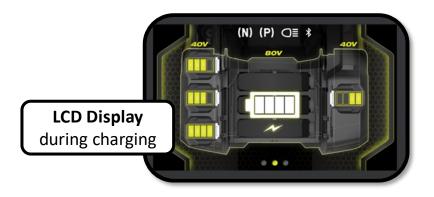
- Testing Steps:
 - 1. Power mower on
 - 2. Turn on **Headlights**
 - 3. Set **DMM** to **DC Volts**
 - 4. Check for ~12v at the harness





Testing Charging Port

- Testing Steps:
 - 1. Plug Charger into the mower while 80v batteries are installed
 - 2. Check the **LCD Display** for charging status
 - a. If LCD Display doesn't power on, check connections to LCD Display
 - 1. If connections are secure, but LCD Display doesn't power on, replace LCD Display
 - b. If LCD Display powers on, but doesn't show charging status, replace Charging Port
 - 3. Check **Batteries** to ensure charging while in mower
 - a. If the **Batteries** don't appear to charge in mower, attempt to charge **Batteries** outside of mower
 - 1. If Batteries charge outside of mower, replace Charging Port
 - If any customer Batteries don't charge outside of mower, attempt to charge known good Batteries on customer Charger
 - a. If known good Batteries charge properly, replace any customer Batteries found bad
 - b. If known good Batteries don't charge, replace customer Charger



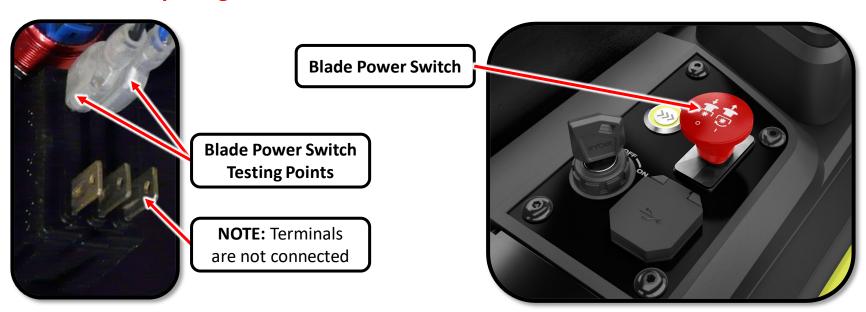




Testing Blade Power (PTO) Switch

- Testing Steps:
 - 1. Disconnect main power from mower
 - 2. Set **DMM** to **Resistance**
 - 3. Test for **continuity** at the points indicated
 - a. With the switch pulled out (closed), you should get very low resistance or **Continuity**
 - b. With the switch pushed down (open), you should get very high resistance or no Continuity

NOTE: Make sure spade lugs are secure. They should be locked in place and should not come loose if when pulling on the wires.





Bagger Boost Switch

Testing Bagger Boost Switch

- Testing Steps:
 - 1. Disconnect all batteries and charger from mower
 - Set **DMM** to **Resistance**
 - 3. Test for **continuity** across input terminals
 - a. With the switch pushed down (open), you should get very high resistance or no Continuity
 - b. With the switch released (closed), you should get very low resistance or **Continuity**



Bagger Boost Switch terminals under caps

Bagger Boost Port

Bagger

Boost Switch

Bagger Boost should run for a max of 30 sec after activation, or until the user shuts down the blower. After the second press, boost will start locking out for up to 60 sec to avoid overheating. If not activated for 10 min, the lockout will reset.





Key Switch / USB Port

- Testing Key Switch (operates at 12v)
- Testing Steps: (Wires Connected)
 - 1. Set **DMM** to **DC Voltage**
 - 2. Measure **Voltage** between the two wires going into switch
 - a. With the switch set to **OFF**, you should get approximately 12v
 - b. With the switch set to **ON**, you should get approximately 0v
- Testing Steps: (Wires Disconnected)
 - 1. Set **DMM** to **Resistance**
 - 2. Test between the two wires going into switch
 - a. With the switch set to **OFF**, you should get no **Continuity**
 - b. With the switch set to **ON**, you should get **Continuity**
- Testing USB Port
- Testing Steps:
 - Power mower on
 - 2. Check **USB Port** LED power indicator light
 - a. If light does not come on, replace **USB Port**







USB Port



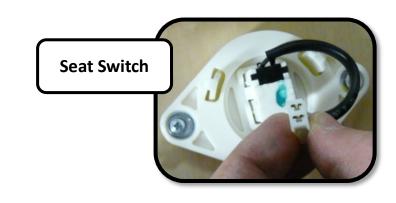
Seat Switch / Beeper

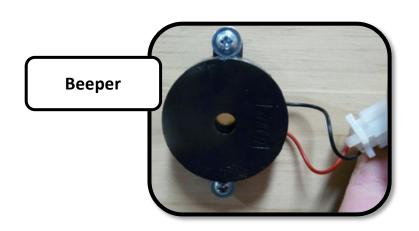
Testing Seat Switch

- Testing Steps:
 - 1. Power mower off
 - 2. Set **DMM** to **Resistance**
 - 3. Disconnect **Seat Switch** connectors
 - 4. Test for **continuity** across input terminals
 - a. With the switch pushed down, you should get very low resistance or **Continuity**
 - b. With the switch released, you should get very high resistance or no Continuity

Testing Beeper

- Testing Steps: (on mower)
 - 1. Power mower on
 - 2. Remove yourself from the seat
 - 3. Beeper should activate within 1 minute
- Testing Steps: (at harness)
 - 1. Set **DMM** to **DC Volts**
 - 2. Remove yourself from the seat
 - 3. Place probes in harness socket
 - 4. Measurement should alternate between 0 and 5v-12v







Configuring Battery Boosters

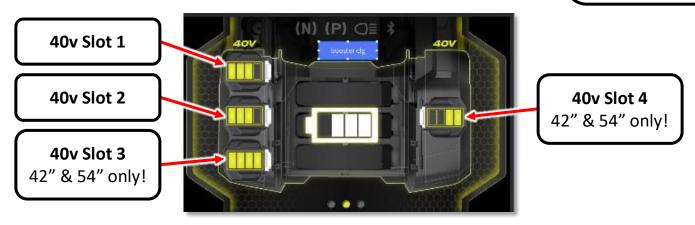
Configuring Battery Boosters

Required if a Battery Booster is replaced

- Configuring Steps:
 - 1. Remove all 40v Batteries
 - 2. Enter **Booster Configuration Mode** (see picture to the right)
 - Insert 40v Battery into top left location (marked 1 on position on below picture) and wait for battery SOC data to appear for slot
 - 4. Repeat for remaining **40v Batteries** in order indicated below
 - Mower may power down. This is normal. Turn key off, then on again.
 Mower will return to Booster Configuration Mode.
 - 5. Exit **Booster Configuration Mode** (see picture to the right)



Hold **Drive Speed**, **Mode**, and **Blade Speed** buttons for 10 seconds to enter or exit **Booster Configuration Mode**





Beep Codes

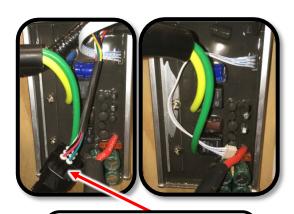
BEEP#	DESCRIPTION	СНЕСК	IF NOT SOLVED		
1	Angle Sensor not at neutral	Wiring and connections; ensure solid connection and no loose wires	Replace Mixing Board	Replace both Drive Motor Controllers	Replace iDRIVE
2	Over Current	Return Joystick to neutral	Replace both Drive Motor Controllers		
3	Motor Stall	Return Joystick to neutral	Turn mower off; push unit by hand to see if easily pushed; if not, check which side is harder to push	Lift mower up to allow rear wheels to spin freely; check each wheel and replace Drive Motor/Transmission Assembly on binding side	
4	Seat Switch open	Use hand to push down center of seat and repeat	Check Seat Switch connection and wiring	Disconnect Seat Switch and short circuit the male terminal; if resolved, replace Seat Switch	
5	Under Voltage	Fuel gauge if battery was charged above 5%; if not, charge unit			
7	Over Temperature	Return Joystick to neutral	Wait 30 minutes and repeat	Replace Drive Motor Controllers	
8	Hall Sensor fault	Return Joystick to neutral	Check connectors; unplug and plug in again	Replace Drive Motor/Gearbox Assembly for affected side	
10	Com Port	Turn key off, then back on	Replace Drive Motor Controllers		
11	Com Port	Turn key off, then back on	Replace Drive Motor Controllers		
13	Self Test	Check Charger connection; unplug and plug in again; tug on wires to see if loose	Turn mower off; push unit by hand to see if easily pushed; if not, replace Drive Motor Controllers		
17	Angle Sensor failure	Return Joystick to neutral	Check Angle Sensor connections	Replace control lever assembly	
19	AD Error	Return Joystick to neutral	Replace control lever assembly		
20	CPU Error	Turn key off; return Joystick to neutral; turn key on	Replace Drive Motor Controllers		



Deck Motor Controllers

Testing Deck Motor Controller

- Testing Steps: (resistance of output)
 - 1. Set **DMM** to **Resistance**
 - 2. Test for **continuity** between any two terminals
 - 3. Test for **continuity** between other terminals
 - 4. Measurements should be nearly identical
 - a. Typical resistance should be between 18K-20M Ohms



Primary Deck Motor
Controller has the large square connector.

- Testing Steps: (power and ground to output)
 - 1. Set **DMM** to **Diode**
 - Connect black lead of **DMM** to heavy **RED** wire (ground)
 - 3. Sequentially connect the red probe to each pin
 - a. Measurement should be ~0.48v for each pin





Deck Motors

Testing Deck Motors

- Testing Steps:
 - 1. Set **DMM** to **Resistance**
 - 2. Test for **continuity** between any two pins
 - 3. Test for **continuity** between other pins
 - 4. Measurements should be nearly identical
 - a. Typical resistance should be ~0.1 Ohm



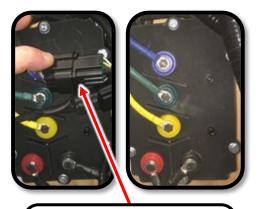
NOTE: Ignore the **N**, **L**, and **G** labels on the connector. These are NOT for neutral, line, and ground. **Never connect to AC Power!**



Drive Motor Controllers

Testing Drive Motor Controller

- Testing Steps: (resistance of output)
 - Set **DMM** to **Resistance**
 - 2. Test for **continuity** between any two terminals
 - 3. Test for **continuity** between other terminals
 - 4. Measurements should be nearly identical
 - Typical resistance should be ~18.5K



Primary Deck Motor
Controller has the large square connector.

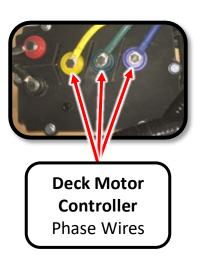
- Testing Steps: (power and ground to output)
 - 1. Set **DMM** to **Diode**
 - 2. Connect black lead of **DMM** to heavy **BLACK** wire
 - 3. Sequentially connect the red probe to each heavy phase wire
 - a. Measurement should be OL or OPEN for each heavy phase wire
 - 4. Connect black lead of **DMM** to heavy **RED** wire
 - 5. Sequentially connect the red probe to each heavy phase wire
 - a. Measurement should be ~0.45v for each heavy phase wire



Testing Drive Motors

Testing Steps:

- 1. Unbolt heavy phase wires from **Drive Motor Controller**
- 2. Set **DMM** to **Resistance**
- 3. Test for resistance between heavy GREEN & YELLOW wires
- 4. Test for **resistance** between heavy **GREEN** & **BLUE** wires
- 5. Measurements should be nearly identical
 - a. Typical resistance should be ~0.1 Ohms



Testing Drive Motor Hall Sensor

Testing Steps:

- 1. Power mower on and raise rear-end so wheels don't move mower
- 2. Set **DMM** to **DC Volts**
- 3. Measure with red probe to **RED** wire and black probe to **BLACK** wire
 - Measurement should be 4v-5v
- 4. Move red probe to **YELLOW** wire and slowly rotate motor
 - a. Voltage should jump between 0v and 4v-5v
- 5. Repeat with **GREEN** and **BLUE** wires



Brake Switch

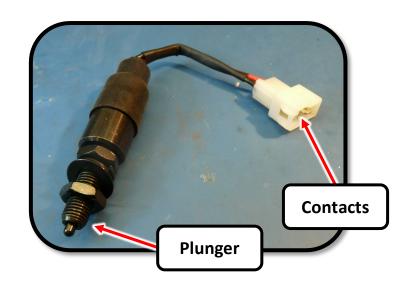


Testing Brake Switch

- Testing Steps:
 - 1. Set **DMM** to **DC Volts**
 - 2. Disconnect **Brake Switch** connector
 - Measure between RED & BLACK terminals on mating connector of the harness
 - a. Nominal voltage should be 3.2v when plunger depressed and 0v when plunger released



- 1. Power mower off
- 2. Set **DMM** to **Resistance**
- Disconnect Brake Switch connector
- 4. Test for **continuity** across **RED** & **BLACK** contacts
 - a. With the plunger released, you should get very low resistance or **Continuity**
 - b. With the plunger depressed, you should get very high resistance or no **Continuity**





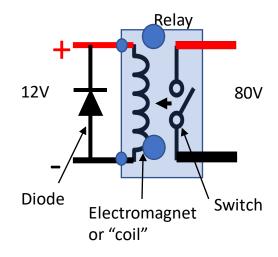
Relay Overview

A **Relay** consists of an electromagnet and a switch operated by the electromagnet within a single package.

When 12v is supplied to the two small terminals on the left of the relay, it causes the switch to close and supply 80v to the mower.

When 12v is absent, the switch will automatically open. This causes the mower to shut off.

While it is standard practice to add a diode across the electromagnet to suppress spikes, the diode is internal to the relay on these models and should require no maintenance.



When you turn the mower on/off, you should hear an audible "click" when the relay engages/disengages.

If USB and headlights work, the relay is good

If the relay "chatters", check all connections and bolts are tight.

Main Relay



Testing Main Relay

- Testing Steps:
 - 1. Power the mower on.
 - 2. You should hear an audible "click" as the Main Relay activates
 - 3. Set **DMM** to **DC Volts**
 - 4. Measure between two small terminals (under the black caps)
 - Nominal voltage should be ~12v



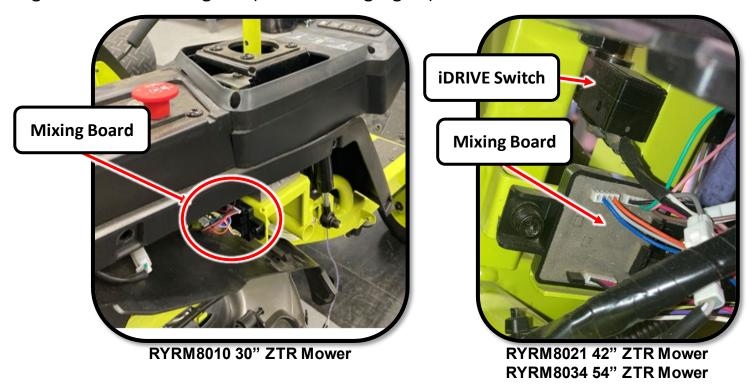
- Set **DMM** to **Resistance**
- 2. Connect **DMM** to the large terminals
- Apply 12v to the small terminals
- You should hear an audible "click" as the Main Relay activates
- Measure **Resistance** at the large terminals
 - Nominal resistance should be ~1.5 Ohms





Mixing Board Location

The **iDRIVE** has two angular transducers that measure the X and Y position of the joystick. It also has a switch that closes when the joystick is pressed in, placing the mower in neutral. These signals are sent to a **mixing board** located near the subassembly that transcribes the X and Y positions (0 - 5v analog signal) into left and right wheel control signals (0 - 5v analog signal).



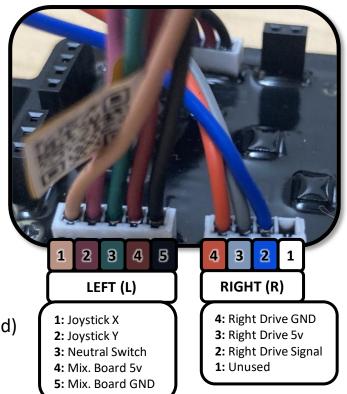
IMPORTANT NOTE

Epoxy potting may have seeped into the header ports and totally insulated all metal from DMM probes. There should be some copper exposed, but if there is no exposed copper, either replace the **Mixing Board** to see if the problem persists or cut away some insulation on the wire to access metal. Make sure to re-secure all wire insulation if any is cut away.

Mixing Board

Testing Mixing Board

- Testing Steps:
 - 1. Set Parking Brake
 - 2. Set **Joystick** to neutral position
 - Remove necessary panels for access to Mixing Board and iDRIVE
 - 4. Power mower on
 - Set **DMM** to **DC Voltage** and use smallest probe tips available
 - 6. Test Angular Transducers
 - a. Place black **DMM** lead onto socket **L5** (Mixing Board Ground)
 - Place red **DMM** lead onto socket **L1** (Joystick X Axis)
 - c. Pull **Joystick** out of neutral position
 - d. Move Joystick left to right
 - 1. Sweeping voltage should measure 0v-5v; replace if necessary
 - e. Move red **DMM** lead onto socket **L2** (Joystick Y Axis)
 - f. Move Joystick forward to backward
 - 1. Sweeping voltage should measure 0v-5v; replace if necessary
 - g. Move red **DMM** lead onto socket **L3** (Neutral Switch)
 - h. Move Joystick into and out of neutral position
 - 1. Reading should switch between **continuity** and **no continuity** as appropriate; replace if necessary

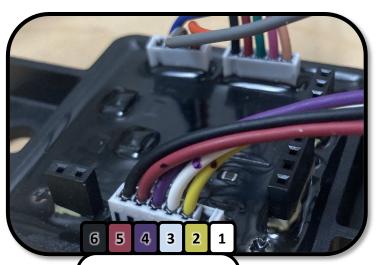




Mixing Board

Testing Mixing Board (continued)

- Testing Steps:
 - 7. Test left wheel **Drive Motor Controller**
 - a. Set Joystick to neutral position
 - Place black **DMM** lead onto socket **4** (Left Drive Ground)
 - c. Place red **DMM** lead onto socket **2** (Left Drive Signal)
 - 1. Voltage should measure ~2.4v; replace if necessary
 - d. Pull Joystick out of neutral position
 - e. Move Joystick forward to backward
 - 1. Sweeping voltage should measure 1.5v-4.8v; replace if necessary



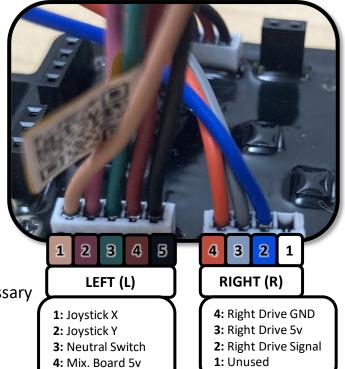
- 6: Mixing Board Ground
- 5: VIN (12v)
- 4: Left Drive Ground
- 3: Left Drive 5v
- 2: Left Drive Signal
- 1: Unused



Mixing Board

Testing Mixing Board (continued)

- Testing Steps:
 - 8. Test right wheel **Drive Motor Controller**
 - a. Set Joystick to neutral position
 - Place black **DMM** lead onto socket **R4** (Right Drive Ground)
 - c. Place red **DMM** lead onto socket **R2** (Right Drive Signal)
 - 1. Voltage should measure ~2.4v; replace if necessary
 - d. Pull **Joystick** out of neutral position
 - e. Move Joystick forward to backward
 - 1. Sweeping voltage should measure 1.5v-4.8v; replace if necessary

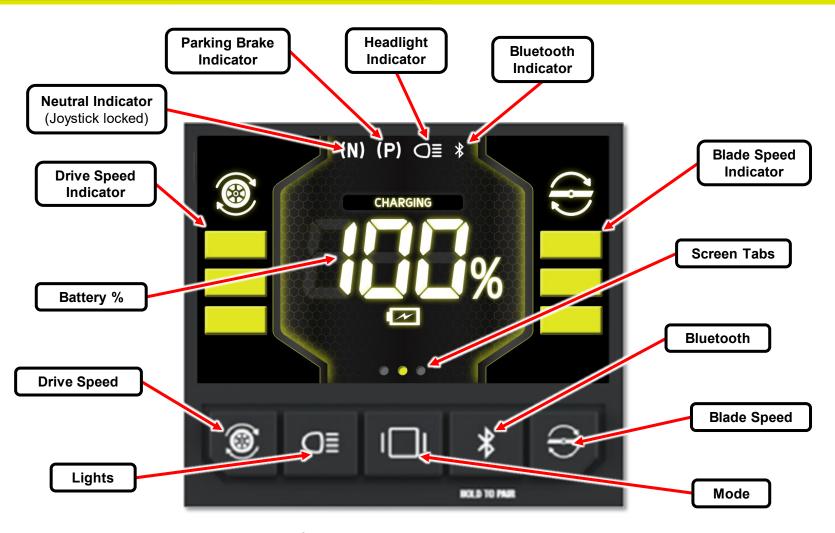


5: Mix. Board GND

80v ZTR Troubleshooting Guide

LCD DISPLAY

Main Dashboard



After booting up/powering on, defaults to Main Dashboard. After 20s of no inputs, GUI will default to Main Dashboard.

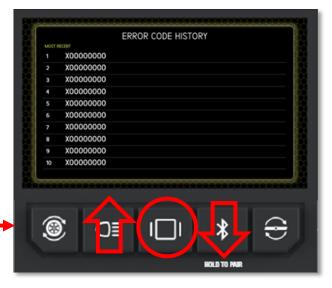
Error Code Interface





Main Dashboard

If you press and hold the **Mode Button** for **10s**, the **Error Code History** is accessed.



Error Code History

To return to the Main Dashboard, press and hold the Mode Button for 10s. The Lights Button cycles up through the menu and the Bluetooth Button cycles down through the menu.



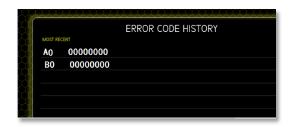
Error Codes

EXAMPLE ERROR CODE: A0 0000000

This INDICATOR CODE shows the area where the error is present.

O Bit6 Bit5 Bit4 Bit3 Bit2 Bit1 Bit0

The BIT CODE indicates the error(s). A 0 in the space indicates No Error. A 1 in the space indicates an Error.



INDICATOR CODE KEY			
CODE	MEANING		
Α0	Drive Controller data0		
A1	Drive Controller data1		
В0	Deck Controller data0		
B1	Deck Controller data1		
B2	Deck Controller data2		
В3	Deck Controller data3		
В4	Deck Controller data4		
B5	Deck Controller data5		
В6	Deck Controller data6		
CO	Permanent Battery Failure		

INDICATOR CODE	MEANING	BIT	MEANING
	Drive Controller data0	7	Motor Hall Sensor fault
		6	Over-temperature
		5	Communication failure
Α0		4	Under voltage
AU		3	Seat Switch failure
		2	Motor stall
		1	Overcurrent
		0	Unit operating; key on, accelerator not in "zero" location – NOT AN ERROR



Error Codes

INDICATOR CODE	MEANING	BIT	MEANING
	Drive Controller data1	7	NOT USED
		6	Over-voltage protection
		5	NOT USED
		4	NOT USED
A1		3	CPU self-test failure
		2	Primary & Secondary self-test fault
		1	AD acquisition failure
		0	Accelerator failure
	Deck Controller data0	7	Undervoltage protection (primary)
		6	Overvoltage (primary)
		5	Temperature protection (primary)
во		4	Blocking protection (primary)
ВО		3	Motor failure
		2	Low speed protection (primary) (Controller will be protected when speed is under 50 RPM & current over 80% of limit)
		1	MCU self-test fault (primary)
		0	NOT USED
	Deck Controller data1	7	Current sense circuit fault (primary)
		6	high bridge MOSFET fault (primary)
		5	low bridge MOSFET fault (primary)
B1		4	high & low bridge MOSFET shorted fault (primary)
D1		3	Communication failure 1
		2	Communication failure 2
		1	Communication failure 3
		0	Communication failure 4



Error Codes (continued)

INDICATOR CODE	MEANING	BIT	MEANING
	Deck Controller data2	7	Seat Switch is not closed
		6	PTO switch is not closed
		5	Error with the seat and PTO logic
		4	F gear
В2		3	R gear
		2	RMO enable flag
		1	NOT USED
		0	NOT USED
	Deck Controller data3	7	Undervoltage protection (secondary control 1)
		6	Overvoltage protection (secondary control 1)
		5	Temperature protection (secondary control 1)
В3		4	Stall protection (secondary control 1)
БЭ		3	Motor out of step (secondary control 1)
		2	Low speed protection (secondary control 1)
		1	MCU self-test fault (secondary control 1)
		0	NOT USED
	Deck Controller data4	7	Current sense circuit fault (secondary control 1)
		6	High bridge MOSFET fault (secondary control 1)
		5	Low bridge MOSFET fault (secondary control 1)
B4		4	High and low bridge MOSFET short circuit fault (secondary control 1)
54		3	Communication failure 1
		2	Communication failure 2
		1	Communication failure 3
		0	Communication failure 4



Error Codes (continued)

INDICATOR CODE	MEANING	BIT	MEANING
	Deck Controller data5	7	Undervoltage protection (secondary control 2)
		6	Overvoltage protection (secondary control 2)
		5	Temperature protection (secondary control 2)
		4	Stall protection (secondary control 2)
B5		3	Motor out of step (secondary control 2)
		2	Low speed protection (secondary control 2)
		1	MCU self-test fault (secondary control 2)
		0	NOT USED
	Deck Controller data6	7	Current sense circuit fault (secondary control 2)
		6	High bridge MOSFET fault (secondary control 2)
		5	Low bridge MOSFET fault (secondary control 2)
В6		4	High and low bridge MOSFET short circuit fault (secondary control 2)
Во		3	Communication failure 1
		2	Communication failure 2
		1	Communication failure 3
		0	Communication failure 4
	Permanent Battery Failure	7	NOT USED
		6	NOT USED
		5	NOT USED
CO		4	40v Battery 4
20		3	40v Battery 3
		2	40v Battery 2
		1	40v Battery 1
		0	80v Battery



Update Log

07.19.2022: Guide complete and ready for distribution (MLB)